

Coronavirus (COVID-19) Statement

23 March 2020

Level 3/Level 4 Operation

If permitted, this business will continue to operate in the following ways:

-sales of our products will be handled through email or our website products page:

https://www.novel.co.nz/catalog_35114/Products/index.html

-repairs for our Batt-Latch and GrassMaster Pro products:

-may be sent by courier or post (provided that these services remain in operation) as normal to Novel Ways Limited:

PO Box 2340, TAUPŌ 3351, or

Unit 3/6 Ashwood Avenue, TAUPŌ 3330

-will NOT be accepted in person at the workshop unless prior arrangements have been made, by email or phone, directly with Graham

PLEASE ENSURE YOU CLEAN ITEMS CAREFULLY, before sending in for service

Our way of working:

- We will be following government guidelines and regularly cleaning common surfaces such as workstations, door handles, phones and keyboards, and cleaning items we manufacture and those we process for repair.



Avoid close contact with people with cold or flu-like symptoms



Cover coughs and sneezes with clothing or disposable tissues



Wash hands for at least 20 seconds with water and soap and dry them thoroughly

Graham Lynch, OWNER
NOVEL WAYS LIMITED

For deliveries, orders, payments
and ALL enquiries:

Email gbl@novel.co.nz

Phone 027 2707 886

Website for service and sales information: <https://www.novel.co.nz/>



Novel Ways Limited

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